

# 2Checkout Web Checkout Accessibility Conformance Report

(Based on VPAT® Version 2.5Rev)

**Name of Product/Version:** 2Checkout Web Hosted Checkout (release date 30-06-2025)

**Report Date:** 02-07-2025

**Product Description:** The Hosted Web Checkout is 2Checkout's direct online payment integration which allows online businesses to accept orders from shoppers worldwide, paid with credit card, digital wallets, wire transfer and local payment methods. The integration can be easily done by using 2Checkout's dedicated customer administration portal to generate checkout links for each product. The Checkout links can be used in a user-friendly and accessible way.

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**Evaluation Methods Used:** The accessibility conformance of the ordering engine was assessed through a combination of automated, manual, and functional testing methods against the **Web Content Accessibility Guidelines (WCAG) 2.1** criteria. The following tools and assistive technologies were used:

- BrowserStack Accessibility Scanner
- WCAG Color Contrast Checker (Chrome extension)
- WAVE Evaluation Tool (Chrome extension)
- Accessibility Insights for Web (Chrome extension)
- Lighthouse Reporting (Chrome DevTools)
- MacOS VoiceOver (with Safari for screen reader testing)

These tools and techniques were applied throughout key steps in the checkout process to ensure a thorough evaluation of the system's accessibility performance.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Web: Supports	Web: The product ensures that all non-text content presented to the user has a text alternative that serves the equivalent purpose.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Web: Not Applicable	Web: No prerecorded audio-only or video-only media is presented to the user.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Web: Not Applicable	Web: No prerecorded audio media is presented to the user, and therefore no captions.

<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Web: Not Applicable	Web: No prerecorded audio media is presented to the user, and therefore, no audio description or media alternative.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Web: Supports	Web: The product ensures that information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Web: Supports	Web: The product presents content in a meaningful sequence.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Web: Supports	Web: The product does not include instructions relying solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
<a href="#">1.4.1 Use of Color</a> (Level A)	Web: Supports	Web: The product does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<a href="#">1.4.2 Audio Control</a> (Level A)	Web: Not Applicable	Web: No prerecorded audio media is presented to the user.
<a href="#">2.1.1 Keyboard</a> (Level A)	Web: Supports	Web: All interactive content within the product is operable through a keyboard interface.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Web: Supports	Web: The product does not contain any keyboard traps.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Web: Not Applicable	Web: The product does not contain any keyboard shortcuts.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Web: Not Applicable	Web: The product does not impose any time limits.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Web: Not Applicable	Web: The product does not contain any moving, blinking, scrolling, or auto-updating content that starts automatically.

<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Web: Supports	Web: The product does not contain anything that flashes.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Web: Supports	Web: The product contains a link that allows users to bypass blocks of content that are repeated on multiple Web pages.
<a href="#">2.4.2 Page Titled</a> (Level A)	Web: Supports	Web: Pages within the product have a title that describes the topic or purpose.
<a href="#">2.4.3 Focus Order</a> (Level A)	Web: Supports	Web: The product ensures that focusable components receive focus in an order that preserves meaning and operability.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Web: Supports	Web: The purpose of each link within the product can be determined either by the link text alone or from the link text together with its programmatically determined link context.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Web: Not Applicable	Web: The product does not require multipoint or path-based gestures for operation.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Web: Supports	Web: The product ensures that all actions triggered by pointer input don't execute until the pointer is released.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Web: Supports	Web: The name or accessible name of text labels displayed within the product is the same as or contains the text that is presented visually.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Web: Not Applicable	Web: The product does not contain any functionality triggered by device motion.
<a href="#">3.1.1 Language of Page</a> (Level A)	Web: Supports	Web: The default human language of each Web page can be programmatically determined through the use of the lang attribute on the <html> element.
<a href="#">3.2.1 On Focus</a> (Level A)	Web: Supports	Web: When any component within the product receives

		focus, it does not initiate a change of context.
<a href="#">3.2.2 On Input</a> (Level A)	Web: Partially Supports	Web: The product may trigger contextual updates in rare cases when component states are changed; for example, taxes may be recalculated when the billing address is modified. A solution to this issue is under investigation and is targeted to release by end of 2025.
<a href="#">3.3.1 Error Identification</a> (Level A)	Web: Supports	Web: The product supports input errors that are clearly identified and described to the user in text.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Web: Supports	Web: The product provides labels or instructions for content that requires user input.
<a href="#">4.1.1 Parsing</a> (Level A)	Web: Supports	For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Web: Supports	Web: The product ensures that ensure that all interactive elements have accessible names, roles, and values that can be understood by assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Web: Not Applicable	Web: No prerecorded audio media is presented to the user, and therefore no captions.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Web: Not Applicable	Web: No prerecorded audio media is presented to the user, and therefore, no audio description.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Web: Supports	Web: The product does not restrict the content's view

		and operation to a single display orientation.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Web: Partially Supports	Web: All input fields within the product have a role that can be programmatically determined. However, in limited cases — such as the zip code field — the autocomplete attribute is not applied to further specify the input's purpose. A solution to this issue is under investigation and is targeted to release by end of 2025
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Web: Supports	Web: The product ensures that all text and images of text have a contrast ratio of at least 4.5:1.
<a href="#">1.4.4 Resize text</a> (Level AA)	Web: Supports	Web: The product allows text resizing for up to 200% without loss of content or functionality.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Web: Supports	Web: The product uses text to convey information, rather than images of text.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Web: Supports	Web: The product ensures that the content is presented without loss of information or functionality, and without requiring scrolling in two dimensions.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Web: Supports	Web: The product ensures that all non-text elements have a contrast ratio of at least 3:1.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Web: Partially Supports	Web: The product partially supports adjusting text spacing with no loss of content and functionality. Around 10% of the text displayed on the screen is not adjustable due to current markup. A solution to this issue is under investigation and is targeted to release by end of 2025.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Web: Supports	Web: The product contains additional content that becomes visible on hover or

		keyboard focus. All such content is hoverable and persistent, and can be dismissed through keyboard “Esc”.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Web: Not Applicable	Web: All pages within the product are the results or part of the checkout process.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Web: Supports	Web: The product uses headings and labels that are descriptive and convey the purpose of the content.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Web: Supports	Web: The product provides clear and visible focus indicators for all interactive elements.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Web: Supports	Web: The product indicates the human language and does not contain any text that differs from the page's default language.
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Web: Not Applicable	Web: The product does not contain any navigation elements.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Web: Supports	Web: The product provides consistent identification of components that have the same functionality across multiple pages.
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Web: Partially Supports	Web: The product provides suggestions when user input is not valid. However, it is currently missing the aria label attribute (aria-required) that would clarify which fields are mandatory. A solution to this issue is under investigation and is targeted to release by end of 2025.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Web: Supports	Web: The product ensures that data entered by the user can be checked or confirmed upon submission.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Web: Partially Supports	Web: The product ensures that important dynamic content updates (like error messages or process updates) are communicated

		to users of assistive technologies. Some updates, such as adding a new product to the cart from a cross selling campaign available on the page, are not communicated through status messages. A solution to this issue is under investigation and is targeted for release by end of 2025.
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## Legal Disclaimer

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